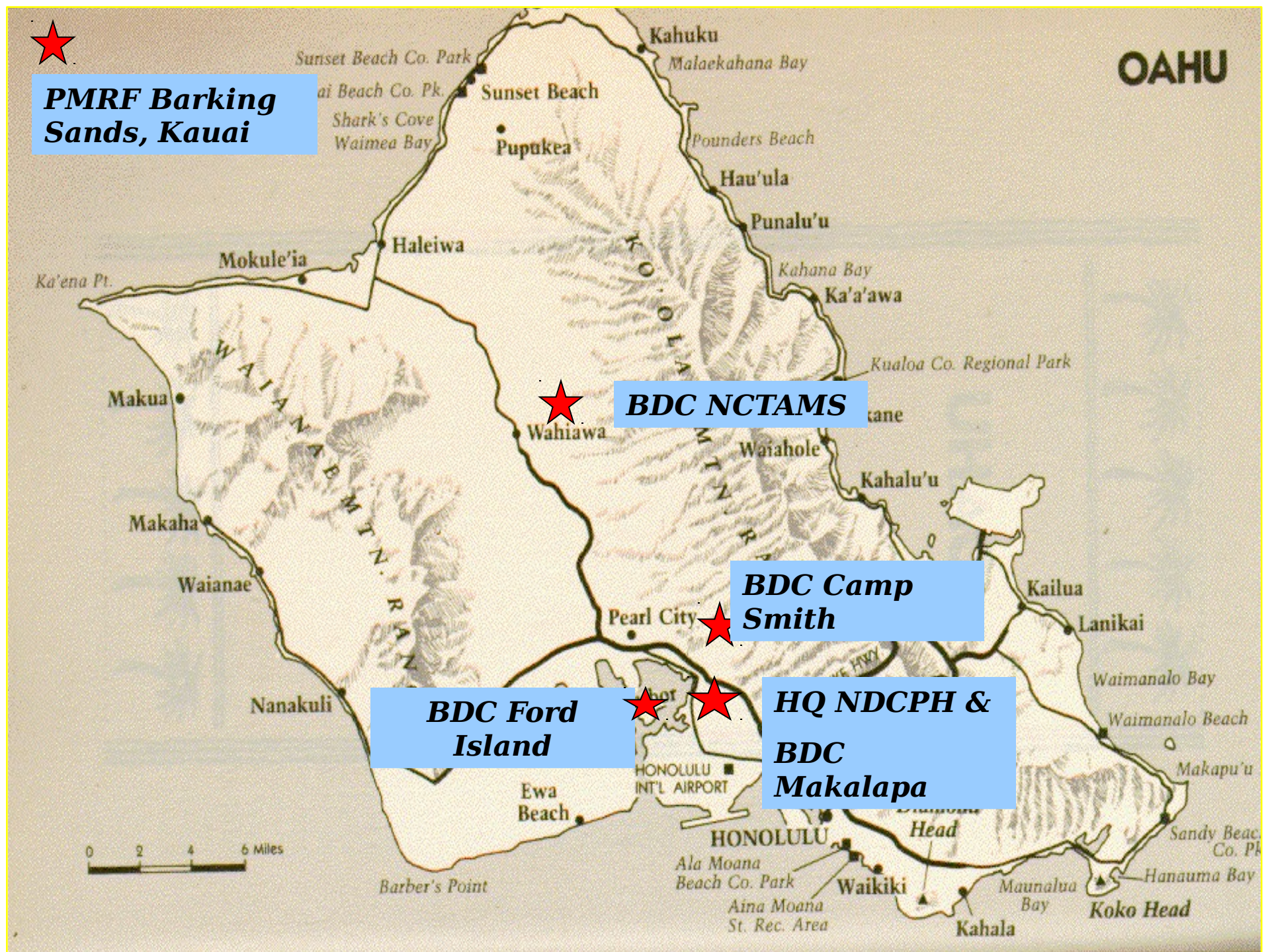
NAVAL DENTAL CENTER PEARL HARBOR, HAWAII

Surgeon General's Video Teleconference 09 September 2003

Captain Bill Parker, DC, USN - Commanding Officer

Captain Dave Metzler, DC, USN - Executive Officer

DTCM Abner Tayag, (SW/FMF) USN - Command Master Chief


PMRF Barking Sands, Kauai
OAHU
BDC NCTAMS
BDC Camp Smith
BDC Ford Island
HQ NDCPH &
BDC Makalapa
Kahuku
Malaekahana Bay
Sunset Beach Co. Park
Sunset Beach
Shark's Cove
Waimea Bay
Pupukea
Pounders Beach
Hau'ula
Punalu'u
Haleiwa
Mokule'ia
Ka'ena Pt.
Kahana Bay
Ka'a'awa
Kualoa Co. Regional Park
Makua
Wahiawa
Waiahole
Kahalu'u
Makaha
Waianae
Pearl City
Kailua
Lanikai
Waimanalo Bay
Waimanalo Beach
Makapu'u
Nanakuli
HONOLULU INT'L AIRPORT
Ewa Beach
HONOLULU
Head
Sandy Beac
Co. Pk
Ala Moana Beach Co. Park
Waikiki
Hanauma Bay
Maunalua Bay
Koko Head
Aina Moana St. Rec. Area
Kahala
Barber's Point
0 2 4 6 Miles

Successes

- Performance Leader in Dental Health
- 98.9% of ships deployed at 100% ODR
- Expanded Function/Multi-Chair delivery of dental care
- Fleet Liaison Program & IDC Training

Successes

- Digital Radiography
- Outstanding DOD patient satisfaction survey results
- HIPAA compliance

Optimization

- Return on Investment
- Enterprise System
- Dedicated Clinical Treatment Time
- Mobile Dental Vans
- Personnel Management Board

Optimization

- Red Cross Volunteer Program
- Prophy/Sealant Courses
- RDH Anesthesia Course
- RDH training programs with UH and NAU

Integration

- Repair/Logistical Support for Ships in Transit
- Excellent Reserve Support
- Cooperative relation with 21st Dental Company stationed at Kaneohe Bay MCB Hawaii.
- Dental Officer exchange program with 21st DENCO

Integration

- Specialty consultations and treatment for USAF, USCG, USA patients.
- USS Arizona Memorial Honor Guard
- USO Board USN Representative for Region
- Command involved heavily in community service

Readiness

- Personnel Readiness Initiative
- Homeland Defense
  - Disaster Teams
  - Security Teams
  - CBRNE training

Patient Safety

- NDCPH 6010.23 Instruction
- Training Conducted for All Hands
- Patient/Record Identification Protocols in place

Covenant Leadership

- 2 Command members selected as Commander Naval Region Hawaii Blue Jacket of the Quarter
- Retention
- Three dental officers selected for residency training to commence Jul 2004.
- 43% of Command members enrolled in college courses
- Provider access to current materiel and equipment
- Improvements to clinic habitability

Challenges

- BDC Ford Island temporary building closure
- DENCAS database auto-transfer problems
- Decrease of Dental Officers and Technicians
- FY03 Productivity Goal

Current Issues

- Camp Smith clinic
- Phone system
- Transfer of Carrier Battle Group and Air Wing to Pearl Harbor

NDCPH STRATEGIC PLAN ALIGNMENT WITH HIGHER AUTHORITY

(NDC[illegible]ble)

Strat. Plan Goal	Navy Dentistry	*Navy Medicine	Navy Region Hawaii
1	1.1, 1.2, 4.2	1.1, 1.2, 2.1	5.1, 4.3
2	2.1, 2.2	3.1, 3.2, 5.2, 5.3	4.2, 4.1, 5.2
3	1.2, 3.1, 3.2, 3.3	2.1, 2.2, 4.3, 5.1	5.1. 4.1
4	1.1, 4.1, 4.2, 4.3	4.1, 4.2, 4.3	4.3
5	3.2, 5.1, 5.2, 5.3	X	1.2

* Navy Medicine 4 Goals: 1 = Readiness; 2 = People
3 = Health Benefit; 4 = Best Business Practices

Superior Readiness Through Excellence in Health Services